

PGM REFINERS PTY LTD

MISSION AND AIMS

Our Mission

PGM Refiners exists to provide to owners of end-of-life (waste) electronic equipment a convenient and environmentally responsible means of disposal. We provide prompt and trouble free disposal of electronic waste, processing it into a form that allows recovery of the precious resources it contains.

Our Commitment

Our commitment to our employees and to the environment is to make all practicable efforts to ensure:

- no person is injured by our operations,
- we do not pollute our environment
- we reuse, recycle or recover the maximum amount of material from the waste equipment we receive

Regarding our customers, we commit to:

- seek to understand our customers' needs and only make commitments we believe we can meet,
- learn from our mistakes and endeavour to continually improve our service standards in a cost effective manner,
- deliver effective and innovative solutions of exceptional value to our clients,
- seek to prevent problems, rather than correct them after they occur,

In all our operations, we will develop and produce our services in a methodical way, and set ourselves measurable objectives and targets. This will be the basis for continually improving our performance in satisfying customers and protecting our employees and the environment. We will comply with all relevant environmental and OHS regulations and with any other requirements to which we have agreed with our customers or voluntarily imposed on ourselves.